

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 27th day of May' 2021

C.G. No: 94/2020-21/ Ananthapur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Sri. Y.Sanjay Kumar

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Technical)

Independent Member

Between

E. Kristappa
Obulampalli,
C.K. Palli,
Ananthapur Dt.

Complainant

AND

1. Assistant Accounts Officer/ERO/Dharmavaram

Respondents

2. Deputy Executive Engineer/O/Dharmavaram

3. Executive Engineer/O/Ananthapur

ORDER

1. The case of the complainant is that AGL service belongs to other person is linked to his domestic service No.7141432000010 which do not belongs to him and pressurizing him to pay the arrears of AGL service connection. Hence requested to delink the AGL service connection.
2. Respondent No.3 filed written submission stating that on receiving the consumer complaint, the AGL service connection has been delinked with his residential service connection No.7141432000010 and also submitted copy of bill details of service which shows that there is no linked service.
3. Personal hearing through video conferencing was conducted on 27.04.2021. Complainant absent. Executive Engineer represented that the grievance of the complainant is resolved.

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4. Complainant when contacted by the secretary of the Forum on 13.05.2021 at 10.00 A.M, he expressed his satisfaction in resolving his grievance and complaint can be closed.
5. In as much as the grievance of the complainant is resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

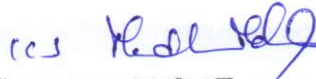
This order is passed on this, the day of 27th May'2021.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.